WE BUILD THE LEADERS WHO POWER THE FUTURE

March 24–29, 2024
uclaextension.edu/tmp
IN-PERSON INSTRUCTION

UCLA Extension
For more than 65 years, UCLA Extension’s Technical Management Program (TMP) has been building leaders for the modern workforce.

CELEBRATING OUR 106TH TMP WEEK

Since its inception, TMP has been one of the most invigorating and forward-thinking programs in the world, empowering managers in a variety of technical fields, from engineering and IT to game development and beyond.
The course was simply fascinating. I only wish this class was longer so I can learn even more about the brain and how our bodies have evolved to react to external fears and stimuli.”
Get Better Leadership Skills for a Lifetime

The Technical Management Program at UCLA Extension is designed for innovative leaders in the world’s most forward-thinking professions. In just five days, this program transforms managers into dynamic leaders. Discover new ways to solve problems, strategize, and motivate others.

New Managers
Think Like a Leader
Become a Leader
If you’ve recently been promoted to management, you may find it’s difficult to translate your recent accomplishments into successful leadership. With our TMP program, you’ll discover new ways to solve problems, strategize, and motivate others. You’ll learn the latest leadership techniques from experienced professionals and industry leaders. You’ll also have the opportunity to network with attendees at all levels, from around the world. Fast-track new managers in five days.

Senior Managers
Upgrade Your Team
Leadership, like technology, is constantly evolving. Give your current managers the latest thinking on management and leadership. Looking to fast-track new managers, alerting them to the pitfalls common to new supervisors? In just five days, our TMP program can get your new and mid-level managers on the right path, giving them the tools they need to build their own results-driven teams.
Benefits of Participation

UCLA Extension’s weeklong intensive program helps managers:

· Gain leadership skills.
· Enhance interpersonal skills.
· Learn the latest business trends and paradigms.
· Obtain a repertoire of methods to solve problems, plan strategies, and motivate colleagues.
· Network with attendees from around the world.

Highest Quality Experience:

· Our world-class instructors have tailored their courses in creative and engaging ways to take advantage of this unique format.

· Breakout rooms allow smaller groups to discuss, collaborate and network.

· Our format boosts retention. TMP’s unique four-period format, composed of shorter sessions devoted to different topics, leverages the power of “spaced learning.” Studies by Robert Bjork, UCLA Distinguished Professor of Psychology, have shown that spaced learning boosts retention and performance.

Additional Reasons to Attend:

· Learn to think innovatively: TMP’s engaging and interactive environment fosters the exchange of ideas and experiences. Gain insights from esteemed instructors and peers from diverse industries.

· Receive customized training: You select courses that are grounded in intellectually stimulating content relevant to all technical professionals.

· Practice balanced course material: Courses focus on technical and managerial aspects that improve your personal and organizational performance. Emerging and seasoned managers leave invigorated and inspired, with skills benefiting their workplace.
Mr. Lam is an excellent instructor. He always included us in discussions. He was mixing theory and practice (role-plays) so that we are not bored with either of them. He participated in our chat-room exercises actively and as a guide.”
Customize Your Path to Success

Select one course from each of the four periods below to create your personalized schedule. The information below is a brief synopsis. Review full course and instructor details at uclaextension.edu/TMP.

PERIOD 1

8–10 a.m.

A1
Excel as a New Manager
Learn to focus your technical strengths into powerful managerial skills in this highly interactive workshop.
Led by Marshall Gibson, PMP
Principal IS Project Manager, Providence St. Joseph Health

A2
The Science of Excellence
Learn how research has enlightened us to the skills necessary for success in work, health and relationships. We will reveal the four most essential skills for effective leadership, and how to use them.
Led by Robert Maurer, PhD
Science of Excellence

A3
Fostering Engaged and Inclusive Work Cultures
Retaining top STEM talent is one of the biggest challenges facing organizations today. Cultivating work cultures where such talent can thrive is therefore a critical mandate of effective leadership in the 21st century.
Led by Kim Jones, MBA, MA
Kim Jones Alliance, LLC

A4
Managing A Multigenerational Workforce
Explore the dynamics at play in a multigenerational workforce and learn how to describe the theoretical framework for thinking about generations. You will use nine competencies critical to managing today’s workforce and describe the challenges young professionals face when entering the workforce in order to coach them for success.
Led by Chip Espinoza, PhD
Dean of Strategy and Innovation, Vanguard University
PERIOD 2

10:20 a.m–12:20 p.m.

**B1**
**Understanding the Emotional Process of Leading Change**
Explore why people and the organizations they work for struggle to embrace and execute change initiatives. We will focus on the role of the managerial leader in relation to the emotional process organizations experience when change is initiated.
Led by Chip Espinoza, PhD
Dean of Strategy and Innovation, Vanguard University

**B2**
**Strategic Project Design**
Turn your best ideas into executable projects to reach big goals faster and more efficiently. Develop a ready-to-use action plan for your chosen topic.
Led by Terry D. Schmidt, MBA
Management Concept Inc.

**B3**
**Fostering Engaged and Inclusive Work Cultures**
Retaining top STEM talent is one of the biggest challenges facing organizations today. Cultivating work cultures where such talent can thrive is therefore a critical mandate of effective leadership in the 21st century.
Led by Kim Jones, MBA, MA
Kim Jones Alliance, LLC

**B4**
**Science of Excellence**
Learn how research has enlightened us to the skills necessary for success in work, health and relationships. We will reveal the four most essential skills for effective leadership, and how to use them.
Led by Robert Maurer, PhD
Science of Excellence

**B5**
**High Impact Communication Techniques for Technical Professionals**
Research shows that most “unhappiness” in the technical business world comes not from poor technical skills but from poor communication. Effective communication plays a pivotal role in nearly every aspect of business.
Led by Laura Hyde, Med
President, Morgan Training Company
PERIOD 3

C1  
Card Games for Soft Skills  
This course focuses on providing fun, repeatable activities that help improve these “hard-to-train” skill sets. Each one creates a safe, repeatable situation where each player can try, fail and learn.  
Led by Colt McAnlis  
Head of Google Cloud Developer Media Networks

C2  
Asking the Right Questions  
Learn the simple art of conversation by asking the right questions to get an ideal result and revolutionize your interactions with others.  
Led by David Lam  
Partner, Miller Kaplan

C3  
Reinvent Yourself and Thrive  
Discover how to unlock your true life purpose and how to perform at a high level of excellence. Experience this unusual learning adventure—if you dare.  
Led by Terry Schmidt, MBA  
President of Management Pro

C4  
Thriving Competencies  
Leaders across industries and sectors must contend with multiple megatrends that collectively create highly volatile, uncertain, complex and ambiguous (VUCA) organizational contexts.  
Led by Kevin Groves, PhD  
Professor of Organization Theory & Management, Pepperdine University

C5  
High Impact Communication Techniques for Technical Professionals  
Research shows that most “unhappiness” in the technical business world comes not from poor technical skills but from poor communication. Effective communication plays a pivotal role in nearly every aspect of business.  
Led by Laura Hyde, Med  
President, Morgan Training Company
PERIOD 4

3:40–5:40 p.m.

D1   The Four Domains of Leadership
An introduction to a holistic framework for understanding leadership. You’ll gain the tools needed to assess yourself and your team to build development plans aligned with personal and team needs.
Led by Kenneth Lamb PhD, P.E. Faculty Director of the Student Innovation Idea Labs at Cal Poly Pomona, the Lead Faculty of the College Engineering Leadership Program and Professor of Civil Engineering

D2   Thriving Competencies
Leaders across industries and sectors must contend with multiple megatrends that collectively create highly volatile, uncertain, complex and ambiguous (VUCA) organizational contexts.
Led by Kevin Groves, PhD Professor of Organizational Theory and Management, Pepperdine

D3   Card Games for Soft Skills
This course focuses on providing fun, repeatable activities that help improve these “hard-to-train” skill sets. Each one creates a safe, repeatable situation where each player can try, fail and learn.
Led by Colt McAnlis Head of Google Cloud Developer Media Networks

D4   The Art of Positive Leadership
Designed to equip participants with the essential skills and insights to create a healthy and productive workplace culture. Learn the intricate balance between personal needs, the needs of team members and the overarching needs of the business.
Led by Felicia Zigman FZ Consulting

D5   Influencing Change Through Intuitive Leadership
Managing change continues to be our universal nemesis, both personally and professionally. What if we were able to tap into people’s foundational drivers to effectuate change through a natural technique that focuses on the human condition?
Led by Paul Jan Zdunek, MBA, Prosci®, CEPA Chief Operating Officer at Miller Kaplan
Excellent, excellent course. I now know that there is so much more to learn about the subject that could benefit me in my technical field.”

Essentials of Business for Technical Managers (summer 2020)
General Information and Registration

**Reception**
Sunday, March 24
5–7 p.m. (PT)

**Daily Classes**
Monday–Friday, March 25–29
8 a.m.–5:40 p.m. (PT)

**Social Mixer**
Thursday, March 28
5:40–7:30 p.m. (PT)

**Program Registration Number**
Reg# 394728
Technical Management Program

**Program Fee**
A fee of $5,295 is due by March 22, 2024, and includes course materials. We regret that fees cannot be prorated for less than full participation.

**Payment Options**
We accept credit card, check, or purchase order.

**Refund/Cancellation Policy**
The refund/cancellation policy includes a nonrefundable $30 processing fee. The final refund date will be March 22, 2024.

**Continuing Education Units (CEU)**
You are awarded 4.0 CEU upon program completion (one CEU represents 10 instructional hours of satisfactory participation in an organized, noncredit continuing education program).

**Registered Education Provider**
UCLA Extension is a Project Management Institute Registered Education Provider (R.E.P.) and is approved by PMI® to issue professional development units (PDUs). PMI®, PMI Registered Education Provider®, R.E.P.® and logo, PMBOK® Guide, Project Management Professional®, PMP®, CAPM®, The PMI Talent Triangle® and logo are registered trademarks of the Project Management Institute, Inc.
## Tax Credit

You may be eligible for a tax credit for UCLA Extension fees. For details, see Tax Information under General Information on our website at [uclaextension.edu](http://uclaextension.edu).

### Selection of Past Participating Organizations:

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I can clearly see how the concepts, when learned and put into practice, would be incredibly powerful and helpful not only in my professional, but also in my personal life.”

Emotional Intelligence
(summer 2020)