Technical Management Program

TMP

WE BUILD THE LEADERS WHO POWER THE FUTURE

September 8–13, 2024
uclaextension.edu/tmp
IN-PERSON INSTRUCTION

UCLA Extension
For more than 65 years, UCLA Extension’s Technical Management Program (TMP) has been building leaders for the modern workforce.

Since its inception, TMP has been one of the most invigorating and forward-thinking programs in the world, empowering managers in a variety of technical fields, from engineering and IT to game development and beyond.
The course was simply fascinating. I only wish it were longer so I could learn even more about the brain, and how our bodies have evolved to react to external fears and stimuli.”
Get Better Leadership Skills for a Lifetime

The Technical Management Program at UCLA Extension is designed for innovative leaders in the world’s most forward-thinking professions. In just five days, this program transforms managers into dynamic leaders. Discover new ways to solve problems, strategize and motivate others.

New Managers
Think Like a Leader, Become a Leader
If you’ve recently been promoted to management, you may find it’s difficult to translate your recent accomplishments into successful leadership. With our TMP program, you’ll discover new ways to solve problems, strategize and motivate others. You’ll learn the latest leadership techniques from experienced professionals and industry leaders. You’ll also have the opportunity to network with attendees at all levels, from around the world.

Senior Managers
Upgrade Your Team
Leadership, like technology, is constantly evolving. Empower your current manager with the latest thinking on management and leadership. Looking to fast-track new managers and alert them to all of the common pitfalls new supervisors face? In just five days, our TMP program can get your new and mid-level managers on the right path, and give them the tools they need to build their own results-driven teams.
Benefits of Participation

UCLA Extension’s weeklong intensive program helps managers:

· Gain leadership skills.
· Enhance interpersonal skills.
· Learn the latest business trends and paradigms.
· Obtain a repertoire of methods to solve problems, plan strategies and motivate colleagues.
· Network with attendees from around the world.

Highest Quality Experience:

· Our world-class instructors have tailored their courses in creative and engaging ways to take advantage of this unique format.

· Breakout rooms allow smaller groups to discuss, collaborate and network.

· Our format boosts retention. TMP’s unique four-period format, composed of shorter sessions devoted to different topics, leverages the power of “spaced learning.” Studies by Robert Bjork, UCLA Distinguished Professor of Psychology, have shown that spaced learning boosts retention and performance.

Additional Reasons to Attend:

· Learn to think innovatively: TMP’s engaging and interactive environment fosters the exchange of ideas and experiences. Gain insights from esteemed instructors and peers from diverse industries.

· Receive customized training: You select courses that are grounded in intellectually stimulating content relevant to all technical professionals.

· Practice balanced course material: Courses focus on technical and managerial aspects that improve your personal and organizational performance. Emerging and seasoned managers leave invigorated and inspired, with skills benefiting their workplace.
Mr. Lam is an excellent instructor. He always included us in discussions. He was mixing theory and practice (role-plays) so that we are not bored with either of them. He participated in our chat-room exercises actively, and as a guide.”

Asking The Right Questions
(summer 2020)
Customize Your Path to Success

Select one course from each of the four periods below to create your personalized schedule. The information below is a brief synopsis. Review full course and instructor details at uclaextension.edu/TMP.

<table>
<thead>
<tr>
<th>PERIOD 1</th>
<th>8–10 a.m.</th>
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| **A1** Excel as a New Manager  
Learn to focus your technical strengths into powerful managerial skills in this highly interactive workshop.  
Led by Marshall Gibson, PMP  
Principal IS Project Manager, Providence St. Joseph Health |
| **A3** Strategic Project Design  
Turn your best ideas into executable projects to reach big goals faster and more efficiently. Develop a ready-to-use action plan for your chosen topic.  
Led by Terry D. Schmidt, MBA  
Management Concept Inc. |
| **A2** The Science of Excellence  
Learn how research has enlightened us to the skills necessary for success in work, health and relationships. We will reveal the four most essential skills for effective leadership, and how to use them.  
Led by Robert Maurer, PhD  
Science of Excellence |
| **A4** Managing A Multigenerational Workforce  
Explore the dynamics at play in a multigenerational workforce and learn how to describe the theoretical framework for thinking about generations. You will use nine competencies critical to managing today’s workforce and describe the challenges young professionals face when entering the workforce in order to coach them for success.  
Led by Chip Espinoza, PhD  
Dean of Strategy and Innovation, Vanguard University |
PERIOD 2

10:20 a.m–12:20 p.m.

**B1**
**Understanding the Emotional Process of Leading Change**
Explore why people and the organizations they work for struggle to embrace and execute change initiatives. We will focus on the role of the managerial leader in relation to the emotional process organizations experience when change is initiated.

Led by Chip Espinoza, PhD
Dean of Strategy and Innovation, Vanguard University

**B3**
**The Science of Excellence**
Learn how research has enlightened us to the skills necessary for success in work, health and relationships. We will reveal the four most essential skills for effective leadership, and how to use them.

Led by Robert Maurer, PhD
Science of Excellence

**B2**
**Reinvent Yourself and Thrive**
Discover how to unlock your true life’s purpose and how to perform at a high level of excellence. Experience this unusual learning adventure—if you dare.

Led by Terry Schmidt, MBA
President of Management Pro

**B4**
**Fostering Engaged and Inclusive Work Cultures**
Retaining top STEM talent is one of the biggest challenges facing organizations today. Cultivating work cultures where such talent can thrive is therefore a critical mandate of effective leadership in the 21st century.

Led by Kim Jones, MBA, MA
Kim Jones Alliance, LLC
PERIOD 3

**C1**
**Card Games for Soft Skills**
This course focuses on providing fun activities that help improve these “hard-to-train” skill sets. Each one creates a safe, repeatable situation where each player can try, fail and learn.
Led by Colt McAnlis
Head of Google Cloud Developer Media Networks

**C2**
**Asking the Right Questions**
Learn the simple art of conversation by asking the right questions to get an ideal result and revolutionize your interactions with others.
Led by David Lam
Partner, Miller Kaplan

**C3**
**High Impact Communication Techniques**
Research shows that most “unhappiness” in the technical business world comes not from poor technical skills, but from poor communication. Effective communication plays a pivotal role in nearly every aspect of business.
Led by Laura Hyde, MEd
President, Morgan Training Company

**C4**
**Agile Leadership Competencies for Emerging Business Leaders**
Leaders across industries and sectors must contend with multiple megatrends that collectively create highly volatile, uncertain, complex and ambiguous (VUCA) organizational contexts.
Led by Kevin Groves, PhD
President, Groves Consulting Group, LLC
PERIOD 4

D1

The Four Domains of Leadership
An introduction to a holistic framework for understanding leadership. You'll gain the tools needed to assess yourself and your team, to build development plans aligned with personal and team needs.
Led by Kenneth Lamb PhD, P.E.
The Lead Faculty of the College Engineering Leadership Program and Professor of Civil Engineering, Cal Poly Pomona

D2

Card Games for Soft Skills
This course focuses on providing fun activities that help improve these “hard-to-train” skill sets. Each one creates a safe, repeatable situation where each player can try, fail and learn.
Led by Colt McAnlis
Head of Google Cloud Developer Media Networks

D3

The Art of Positive Leadership
Designed to equip participants with the essential skills and insights to create a healthy and productive workplace culture. Learn the intricate balance between personal needs, the needs of team members and the overarching needs of the business.
Led by Felicia Zigman
FZ Consulting

D4

Influencing Change Through Intuitive Leadership
Managing change continues to be our universal nemesis, both personally and professionally. What if we were able to tap into people’s foundational drivers to effectuate change through a natural technique that focuses on the human condition?
Led by Paul Jan Zdunek, MBA, Prosci®, CEPA
Miller Kaplan, Chief Operating Officer
Excellent, excellent course. I now know that there is so much more to learn about the subject that could benefit me in my technical field.”

Essentials of Business for Technical Managers (summer 2020)
General Information and Registration

**Reception**
Sunday, September 8
5–7 p.m. (PT)

**Daily Classes**
Monday–Friday, September 9–13
8 a.m.–5:40 p.m. (PT)

**Social Mixer**
Thursday, September 12
5:40–7:30 p.m. (PT)

**Program Registration Number**
Reg# 398816
Technical Management Program

**Program Fee**
A fee of $5,895 is due by September 6, 2024, and includes course materials. We regret that fees cannot be prorated for less than full participation.

**Payment Options**
We accept credit card, check, purchase order and wire transfer.

**Refund/Cancellation Policy**
The refund/cancellation policy includes a nonrefundable $30 processing fee. The final refund date will be September 6.

**Continuing Education Units (CEU)**
You are awarded 4.0 CEU upon program completion (one CEU represents 10 instructional hours of satisfactory participation in an organized, noncredit continuing education program).

**Registered Education Provider**
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Selection of Past Participating Organizations:

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Advantech
ASARCO
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Bird Rides
Blizzard Entertainment
Boeing
Bungie
CalEPA
Cedars-Sinai Medical Center
Chevron
City of Hope
City of Los Angeles
Credit Karma
Department of Navy
Gannett
Genentech
Geovera Holdings, Inc.
Gillig
GoGuardian
Google
J2 Global
Jet Propulsion Laboratory
KUKA Robotics Corporation
LADWP
Lawrence Livermore
National Laboratories
LegalZoom
Lockheed Martin
Los Alamos National Laboratory
Mission Support and Test Services
Nevada National Security Site
Northrop Grumman
NMI
MAXAR Space Robotics
Phillips 66
Powerfull Electric
Raytheon
Riot Games
Sandia National Laboratories
Sony Online Entertainment
SpaceX
Symantec
Teledyne Battery Products
The Aerospace Company
Treyarch
Ubisoft
UC Davis Health
Visa
Walt Disney
Warner Bros.
ZeniMax Media
ZipRecruiter
I can clearly see how the concepts, when learned and put into practice, would be incredibly powerful and helpful not only in my professional, but also in my personal life.”

Emotional Intelligence
(summer 2020)